

TSAB Newsletter

May 2022



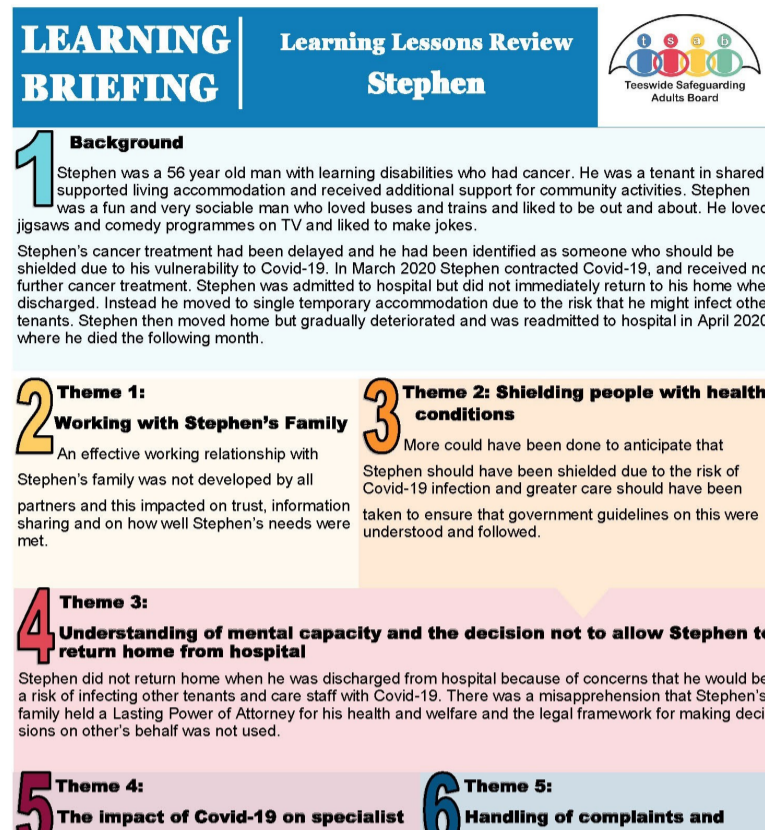
Summary of the Work of the Board

The Board last met virtually on 26 April 2022. The minutes of [previous meetings](#) can be accessed via our website.

NEW—Stephen Learning Lessons Review (LLR)

The [Overview Report](#) from a recent LLR has now been published and contains some valuable learning points for all organisations to consider.

A 2 page [learning briefing](#) has been published covering a number of key themes including: working with family, impact of Covid-19, understanding legal frameworks and handling of complaints and Safeguarding Concerns. Please consider the key learning and reflection points within your organisation and circulate appropriately.



LEARNING BRIEFING | Learning Lessons Review **Stephen**

1 Background
Stephen was a 56 year old man with learning disabilities who had cancer. He was a tenant in shared supported living accommodation and received additional support for community activities. Stephen was a fun and very sociable man who loved buses and trains and liked to be out and about. He loved jigsaws and comedy programmes on TV and liked to make jokes.
Stephen's cancer treatment had been delayed and he had been identified as someone who should be shielded due to his vulnerability to Covid-19. In March 2020 Stephen contracted Covid-19, and received no further cancer treatment. Stephen was admitted to hospital but did not immediately return to his home when discharged. Instead he moved to single temporary accommodation due to the risk that he might infect other tenants. Stephen then moved home but gradually deteriorated and was readmitted to hospital in April 2020 where he died the following month.

2 Theme 1: Working with Stephen's Family
An effective working relationship with Stephen's family was not developed by all partners and this impacted on trust, information sharing and on how well Stephen's needs were met.

3 Theme 2: Shielding people with health conditions
More could have been done to anticipate that Stephen should have been shielded due to the risk of Covid-19 infection and greater care should have been taken to ensure that government guidelines on this were understood and followed.

4 Theme 3: Understanding of mental capacity and the decision not to allow Stephen to return home from hospital
Stephen did not return home when he was discharged from hospital because of concerns that he would be a risk of infecting other tenants and care staff with Covid-19. There was a misapprehension that Stephen's family held a Lasting Power of Attorney for his health and welfare and the legal framework for making decisions on other's behalf was not used.

5 Theme 4: The impact of Covid-19 on specialist

6 Theme 5: Handling of complaints and



THERE ARE MANY SIGNS OF ADULT ABUSE, DO YOU KNOW HOW TO RECOGNISE THEM?

See it, report it!
If you suspect a neighbour, friend or family member is being neglected or abused, or you need help yourself.

Call your local Adult Social Care team:

Hartlepool	01429 523 390
Middlesbrough	01642 065 070
Redcar & Cleveland	01642 771 500
Stockton-on-Tees	01642 527 764
Evenings & Weekends	01642 524 552

Call Cleveland Police 101 or 999 in an emergency

visit our website 

New TSAB Literature

As highlighted in our January 2022 newsletter the Redcar & Cleveland Adult social care telephone number has now changed to **01642 771500**.

TSAB have now updated all [leaflets and posters](#) to reflect this change. We ask that any old posters are removed and replaced with the new updated versions. QR Codes have also been added to the TSAB posters for easy access to the homepage of our website.

Updated Documents

The [Think Family Guidance](#) and [Checklist](#) has been refreshed and the updated version is now available via the TSAB Website.

Safeguarding Adults Concern Form

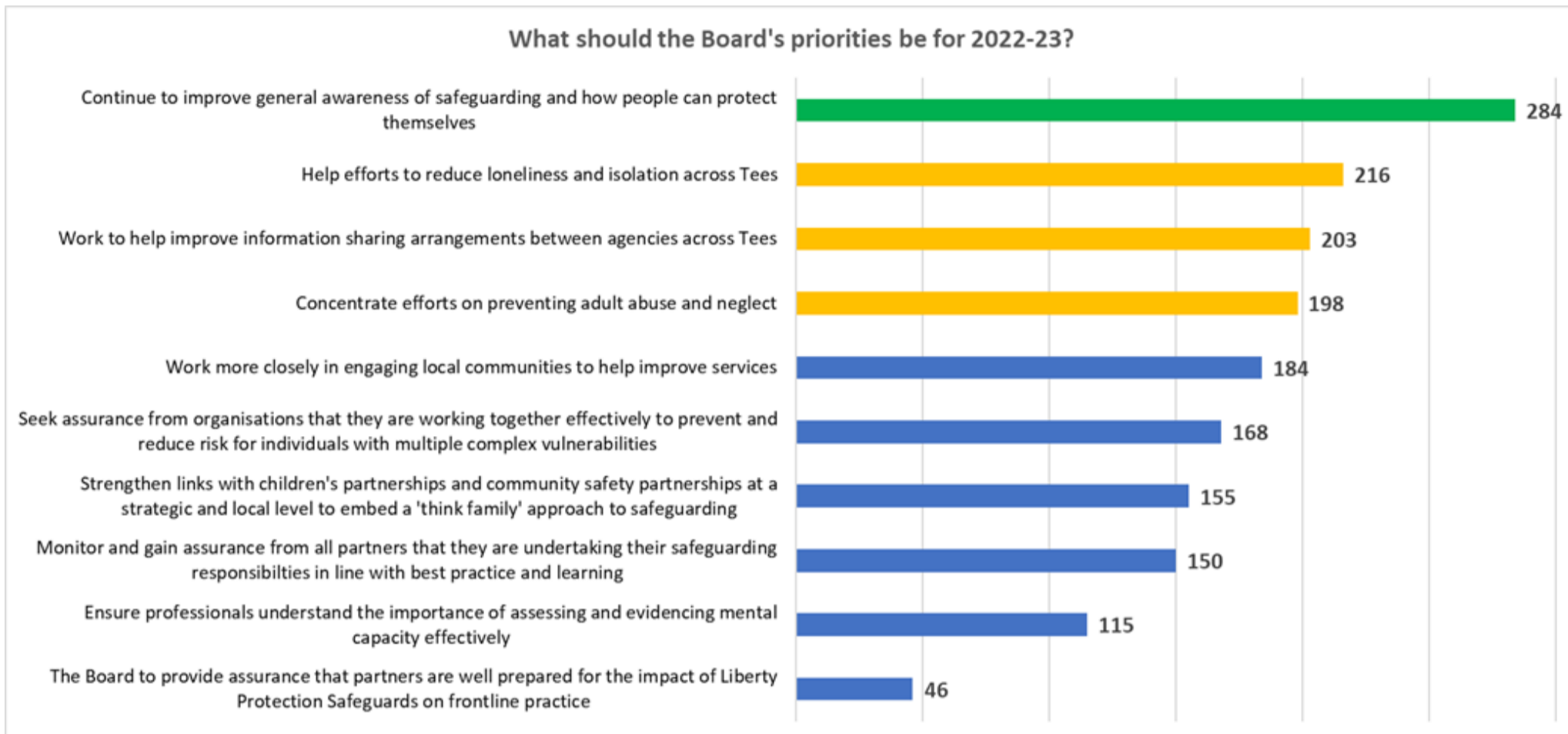
If you need to report a [Safeguarding Concern](#), please ensure that you are using the most up to date Concern Form which can be found via our website. Exemplar Concern Forms are being developed which can be used as a training tool. They will be added to our website in the coming weeks.

Local / National News

The Cleveland Anti-Slavery network was set up to enable key partners to collaborate on actions to prevent, identify, and ultimately end human trafficking and modern slavery. As part of their work a Cleveland-wide [victim care pathway](#) was established which enables local partners to work with councils and health services to identify victims of modern slavery and refer them to the appropriate support. The Victim Care Pathway was recently highlighted by the Local Government Association (LGA) as a good practice [case study](#).

Annual Survey Results 2021-22

The Board's Annual Survey 2021-22 was completed by **533** members of the general public and professionals. Thank you to those who completed it. The feedback from each survey has been collated to provide an overall view, illustrated below. The results will help the Board to develop the Strategic Plan for 2022-23. Further detailed analysis is published as part of the [Annual Communication and Engagement Report](#)



Safeguarding Champions

TSAB are looking to recruit more **Safeguarding Champions**

Do you know anyone who might be interested?

Please share our [recruitment poster](#) with your networks to encourage people to sign up to the scheme.

Would you like to be a Safeguarding Champion?

To sign up email:
tsab.businessunit@stockton.gov.uk



Follow us on Social Media
[@TeeswideSAB](#)



1. Receive regular updates about free training available
2. Keep up to date with safeguarding activity and events in Tees
3. Find out about support services in your area
4. Get involved with awareness campaigns
5. Receive up to date information about Adult Safeguarding to share with your networks
6. Help to share information, offer advice and signpost people in your community
7. Seek feedback to help shape future safeguarding practices

Deaf Awareness Week: Monday 2 May – Sunday 8 May 2022

TSAB are supporting [Deaf Awareness Week](#). The term 'deaf' covers a broad range of people with hearing loss/sensory impairment, including Deaf people (the capital 'D' depicts those who consider themselves to be a member of the Deaf Community, many of whom use British Sign Language (BSL)), deaf people (those who have moderate to profound hearing loss), hard of hearing or deafblind people. It is important to recognise that every deaf person will have their own language preferences or requirements and professionals should always ask how they would prefer to communicate.

The theme of the campaign this year is 'inclusion' as often people who are deaf can feel misunderstood, invisible, isolated and lonely. Not all deaf people are vulnerable, but some can face challenges from their language, social deprivation and inadequate access to information/support which can result in health inequalities and can increase their likelihood of developing mental health problems.

Deaf people can be strong, independent and resilient as long as support is available to assist them to thrive. They are parents, carers, professionals and can be actively engaged in employment and/or voluntary work. However, due to their care and support needs, there are key issues linked to adult safeguarding professionals may need to think about:

- Deaf people who use a signed language may have fewer opportunities to communicate with hearing people without an intermediary and are more likely to have limited understanding of written English. Is an independent registered interpreter or advocate required?
- Some people who may fulfil the role of the (informal) interpreter may not be acting in the person's best interest. It can also create a power imbalance, disproportionate levels of control or inappropriate dependency and this can create opportunities for exploitation or abuse/neglect.
- The deaf person's views and wishes may not be heard or fully understood and professionals may base their understanding on the informal interpreter's views and what they say rather than the person themselves.
- There are reduced opportunities for deaf people to self-report concerns; they may have worries of how they will communicate what has happened to them, fear of being misunderstood or being unable to understand information given back to them.
- Lack of information/awareness of abuse and neglect can mean people don't understand they are being abused and this can create barriers to reporting.
- Some perpetrators may deliberately target deaf people to abuse and exploit as they may be regarded as vulnerable and seen as less likely to report/communicate the abuse/neglect.



- Deaf people may be at greater risk of personal harm if their care and support needs are not addressed appropriately, for example a need to have visual fire alarms.
- Failing to meet a person's basic physical, emotional, social or psychological needs is likely to result in an impairment of the person's wellbeing which can also lead to things like poor physical or mental health or Self-Neglect.
- Some deaf people may also experience [discriminatory abuse](#)
- In accordance with the [Accessible Information Standards 2017 \(Review published in February 2022\)](#) Health and publicly funded Adult Social Care services have a legal duty to provide access to registered and qualified interpreters or other communication support professionals. Does your organisation know how to book an interpreter? Do you have a budget for this?

Reporting Abuse and Neglect

If you are deaf and would like to report abuse or neglect, tell someone you trust or a trusted professional who can help you to contact your [Local Adult Social Care Team](#).

[Sign Health Charity](#) have a wealth of helpful BSL [videos](#) that relate to topics around safeguarding, which you may find useful.

Please also see our [Useful Tips for Deaf Awareness e-Poster](#) and a [printable](#) version which can be displayed on notice boards.

There are a number of local support services available for deaf people in Tees:

[North East Mental Health and Deafness Service for Adults and Older people in County Durham, Darlington and Teesside](#)

[Hartlepool Deaf Centre](#)

There are also a number of national charities and support services that can be found here:

[Local and National Support Services](#)

What will you do to make your organisation more inclusive for the deaf community and to raise awareness of safeguarding?

Special thanks to [communitycare.co.uk](#) for their helpful article on *Social Work with d/Deaf people: key issues in adult safeguarding*.

Coming Soon

TSAB Spotlight on 'Creating Safer Cultures' week— 20-26 June

Promoting safer cultures is all about how organisations and individuals can take steps to minimise harm occurring in the first instance, whilst simultaneously ensuring correct policies and procedures are in place so that safeguarding concerns that are raised, are recognised and responded to effectively.

Each day, we will be sharing posts via our social media channels to facilitate conversations around the theme of creating safer cultures.



TSAB Training Courses Spring 2022

Request your place via the TSAB Website:

<https://www.tsab.org.uk/events-key-dates/>

Section 42 Enquiry Training – Level 1	The course aims to increase the knowledge of practitioners and managers who work with adults at risk in the purpose and function of a safeguarding enquiry, and to improve skills and confidence for conducting a safeguarding enquiry	Format: 1 Day – Face to face Venue: Inspire 2 Learn Course Date: 24 th May 2022
Section 42 Enquiry Training – Level 2	The content is suitable for professionally qualified and experienced staff involved with adults at risk who may be required to lead a complex safeguarding enquiry, which may include those where Court of Protection proceedings may be likely, where there may be a police investigation or in situations where there is institutional abuse. It is expected that delegates will already be undertaking enquiries	Format: 1 Day - face to face Venue: River Tees Watersports Centre Course Date: 11 th July 2022
Safeguarding Vulnerable Dependent Drinkers	The aim of this course is to encourage and enable professionals in England to use legal frameworks to manage and protect chronic dependent drinkers and emphasises the importance of a process framework that will enable the powers to be used most effectively	Format: Half day webinar session Date: 7 th June 2022
Safeguarding & Self-Neglect	The course aims to increase knowledge about Self-neglect, the impact that it can have on an individual and to increase understanding and confidence in the use of Local Risk Management policies.	Format: 2 x Half day webinar sessions Course Dates: 13 th & 20 th June 2022
Safeguarding Adults Training for Managers of Services	The course aims to equip managers of services to be confident in their role of preventing and responding to abuse and neglect, applying the Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS) legislation and managing safe services.	Format: 2 Day – face to face Venue: River Tees Watersports Centre Course Dates: 6 th & 7 th July 2022

<p>Legal Literacy - Session 1</p>	<p>The Legal Basis of Adult Safeguarding Interventions:</p> <p>Refreshing and ensuring a secure foundation for legal literacy in Safeguarding Adults.</p>	<p>Format: 1 x 2hr webinar session</p> <p>Course Date: 14th June 2022</p>
<p>Legal Literacy – Session 2</p>	<p>Making Legally Literate Decisions in Safeguarding Adults:</p> <p>A step by step guide to how to make legally literate decisions in the context of Safeguarding Adults work</p>	<p>Format: 1 x 2hr webinar session</p> <p>Course Date: 30th June 2022</p>
<p>Legal Literacy – Session 3</p>	<p>Safeguarding Options Around the Adult at Risk:</p> <p>Refresher and update on potential lawful options for Safeguarding adults at risk.</p>	<p>Format: 1 x 2hr webinar session</p> <p>Course Date: 4th July 2022</p>
<p>Legal Literacy – Session 4</p>	<p>Safeguarding Options Around Alleged Perpetrators:</p> <p>Refresher and update on potential lawful options for Safeguarding adults via actions towards persons alleged to have caused harm.</p>	<p>Format: 1 x 2hr webinar session</p> <p>Course Date: 18th July 2022</p>
<p>Legal Literacy – Session 5</p>	<p>Multi-Agency Working in Safeguarding Adults:</p> <p>Refresher and development of legal literacy around multi-agency working in the Safeguarding Adults context.</p>	<p>Format: 1 x 2hr webinar session</p> <p>Course Date: 18th July 2022</p>
<p>Legal Literacy – Session 6</p>	<p>Aftercare Under S.117 Mental Health Act:</p> <p>To support staff in understanding s.117 responsibilities.</p>	<p>Format: 1 x 2hr webinar session</p> <p>Course Date: 21st July 2022</p>
<p>Modern Day Slavery</p>	<p>Delivered by Hope for Justice the course will explain what Human Trafficking and Exploitation is, identify the different types that exist, help delegates to recognise the signs and indicators and how to respond appropriately.</p>	<p>Format: 1 x Half Day webinar session</p> <p>Course Date: 23rd June 2022</p>

Dates for the Diary

- ✓ Mental Health Awareness Week— 9-15 May 2022
- ✓ Dementia Action Week—16-22 May
- ✓ LGBT Domestic Violence Awareness Day — 27 May
- ✓ Carers Week — 6-11 June
- ✓ World Elder Abuse Day — 15 June
- ✓ Learning Disability Week — 20-26 June
- ✓ TSAB Spotlight on 'Creating Safer Cultures' week — 20-26 June



National Safeguarding Adults Week

National Safeguarding Adults Week is taking place from 21st November to 27th November.

Some of the themes announced include Exploitation and County Lines and Self-Neglect. TSAB will begin planning local activity and communications over the following months, if you would like to be involved or have any ideas for activity or promotion please let us know.



Safeguarding Children Partnerships Information

The Local Safeguarding Children Partnerships newsletters can be accessed here;

[Hartlepool & Stockton-On-Tees Safeguarding Children Partnership Newsletter](#)

[South Tees Safeguarding Children Partnership Newsletter](#)

Social Media and Website



@TeeswideSAB



@TeeswideSAB



www.tsab.org.uk

Find Support in Your Area

The Board's website also sets out relevant [support services](#) by type of abuse and by each individual Borough across Tees. If you think someone with care and support needs is neglecting themselves you can contact your [Local Authority](#) or for hoarding matters your Environmental Health Office for advice.

This list is not intended to be a definitive source of Information for all Service Providers.



Your Comments

If you have any suggestions for future Newsletters:

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