# TSAB Newsletter August 2022





## **News from TSAB**

Since our last newsletter was published, TSAB has met virtually on 26 April 2022 and 28th June 2022. <u>Previous minutes</u> can be can accessed via the TSAB Website.

Agenda highlights included:

- A presentation from the Independent Author of the Molly Safeguarding Adult Review Report highlighting the learning across Tees as well as best practice
- Overview of Adult Sexual Exploitation work in Tees
- Overview from the Board's Performance and Quality Sub-Group on the Q3 TSAB Performance Report.
- Summary Reports from non-statutory partners on the findings from the Quality Assurance Framework (QAF) self-audit process
- An update on the work of the TSAB Sub-Groups
- Development and sign off of our new <u>Strategic Plan</u> for the next 3 years

## What's New from TSAB

Since our May 2022 Newsletter we have published:

- The Molly Safeguarding Adult Review Report and Learning Briefing. Molly was a 25 year old woman who was found deceased. Molly had been known to multiple services in the years prior to her death and there were concerns regarding sexual exploitation from multiple perpetrators, sexual violence, historical abuse, self-harm, domestic abuse, self-neglect, homelessness and drug use.
- The Molly 7 minute Learning briefing covers a number of key themes including:
  - ✓ Learning from Good Practice,
  - ✓ The Safeguarding System,
  - ✓ Adult Sexual Exploitation,
  - Trauma Informed Care
  - ✓ Legal Literacy
- In addition to the Learning briefing we also have a recorded <u>PowerPoint presentation</u> available to use as a training resource. Please share within your organisations and



#### circulate appropriately.

We have also published:

- <u>Training Examples</u> on how to complete a Concern Form by category of abuse
- New guidance on Falls and the Safeguarding Protocol
- <u>Carers Learning Briefing</u> following the recommendations made from the Stephen Learning Lessons Review.

# What's New from TSAB continued ...

Revised Medication Guidance We have recently refreshed our Medication Guidance. There are two separate pieces of guidance available:

- Medication Incidents: Guidance for Providers, which is for use by health and social care providers.
- ✓ <u>Medication Incidents: Guidance for Commissioners</u> which is for use by commissioners of services.

The documents provide a helpful framework to ensure that medication issues are appropriately reported/ recorded and raised as a safeguarding concern in accordance with the <u>TSAB Inter-Agency Policy</u> and <u>Procedures.</u>



 The North East Safeguarding Adult Review Champions Group have developed a series of briefings for practitioners on Self-Neglect. These can be found on the <u>TSAB website</u>. The Board also has a range of other <u>policies</u>, <u>procedures and guidance</u> linked to Self-Neglect.



## Lasting Power of Attorney (LPA) & Enduring Power of Attorney (EPA)

In response to the recommendations made in the Stephen Lessons Learned Review we are reminding Professionals, Carers and the general public about Lasting Power of Attorneys (LPA's) and Enduring Power of Attorney (EPA).

**A Lasting Power of Attorney (LPA)** is donated by a person who has the mental capacity to do so to a representative of their choosing. This representative can then act on their behalf at a time when they lack the mental capacity to make decisions about their Property and Finances or Health and Welfare.

Before 1 October 2007, it was possible to make an **Enduring Power of Attorney (EPA)** to manage someone's property or financial affairs. An EPA could be used before someone lost their mental capacity or after they lost their mental capacity once the EPA had been registered. Service providers are able to make their own checks through the Office of the Public Guardian to determine if service users have arrangements in place and this should be recorded for future reference. It is no longer possible to make a new EPA. However, if an EPA was made before 1 October 2007, it can still be registered and, if it is already registered, **it will still be** 

#### valid. For more information on LPA's and EPA's visit GOV.UK

#### **Local / National News**



Creating Safer Cultures Week Monday 20 June - Friday 24 June 2022 #SafeguardingIsEveryonesBusiness



**Thank you** to everyone who took part in Creating Safer Cultures week. With your help and enthusiasm we were able to raise awareness of safeguarding and how people can seek support. If you haven't had chance to read it yet our <u>Special Edition Creating Safer Cultures Newsletter</u> is still available to read .

## Local / National News

On Friday 17th June <u>999BSL</u> was launched, this is the UK's first ever Video Relay Service (VRS). connecting Deaf people to the emergency services (police, ambulance, fire and coastguard) via a remote British Sign Language (BSL) interpreter.

Whilst a text relay service already exists, video relay will enable Deaf callers across the UK to make video calls to the emergency services in their own language – British Sign Language – for the first time ever, without needing to use English or ask a hearing person to make a call to 999 on their behalf.



The service is available 24 hours a day, 7 days a week, 365 days a year and is completely free of charge to deaf users. The app is available or download via and available for download via the App Store or Google Play.

## **National Safeguarding Adults Week**



National Safeguarding Adults Week is taking place from 21st November to 27th November 2022.

Some of the themes announced include Exploitation and County Lines and Self-Neglect. TSAB will begin planning local activity and communications over the following months, if you would like to be involved or have any ideas for activity or promotion please get in touch.

## **Good News Story**

In our May newsletter we promoted Deaf Awareness week and asked our readers, 'What could you do to make your organisation more inclusive for the deaf community?

**Bankhouse Surgery in Hartlepool** got in touch and advised "There has been an increase in deaf patients joining our surgery and with this in mind, we recently secured a 6-week British

Sign Language and deaf awareness course for our PCN (Primary Care Network). We contacted Rare Rockets and they provided us with a bespoke sign language and deaf awareness package for the medical environment. The course has given us an insight into deaf culture and their community and taught us some everyday signing



One member of staff said "The course has given me an insight into deaf culture, how deaf people like to be greeted and in time will provide a better relationship with our deaf patients"

Do you have a good news story you would like to share? If so please get in touch by using our contact details on the final page.

# **Training and E-Learning**

#### Did you know .....

Between May 2021—May 2022 there were over **19,700** E-Learning courses requested across our Children and Adults platform and **93%** of these courses have been fully completed. Across Tees **12,000** users are now registered on the <u>E-Learning site</u>. A full list of courses available can be found by visiting our <u>E-learning Course Directory</u>

TSAB are always reviewing our training offer and are pleased to launch a Trauma Informed Practice E-Learning course:

#### **Trauma Informed Practice**

How much we understand trauma and the impact it has on individuals can have a massive effect on the service we're able to provide. Trauma informed practice allows service users to feel more supported and understood by those providing care, helping them to heal. But becoming trauma informed and providing the right care requires a commitment and understanding of the impacts that trauma can have on those



who have experienced it. There is no end state to becoming trauma informed – it's a continuous, necessary process. This course will ensure you have the knowledge you need to move towards becoming trauma informed.

### **NEW— Adult Sexual and Adult Criminal Exploitation Webinar**

During September .TSAB are piloting a new <u>Adult Sexual and Adult Criminal Exploitation</u> <u>Webinar</u>, facilitated by Talking Life.

The course will focus on:

 Adult Sexual Exploitation (ASE) – What does the law say in relation to sexual offences? What is sexual? What is consent? How do we prove 'criminal intent'? Introduction to Sexual Offences Act 2003, Mental Capacity Act and Consent



- Adult Criminal Exploitation (ACE) What crimes can be committed, and/or get vulnerable adults to commit? Why would a criminal use a vulnerable adult? What do these terms mean: Catfished? Cuckooed? Gaslighted? Survival sex?
- ✓ Offending behaviour explored and explained
- ✓ Risk assessment for both ACE and ASE
- $\checkmark$  Agency practice and responsibilities
- ✓ Questioning techniques for vulnerable adults

## **Training Resources**

The Board has a variety of <u>Safeguarding Explainer</u> videos linked to different topics about Safeguarding. Have you seen our new **Trauma Informed Care** and **Loneliness and Isolation** videos?



# **TSAB Training Courses Autumn 2022**

## **Request your place via the TSAB Website:**

https://www.tsab.org.uk/events-key-dates/



		Format:
Section 42 Enquiry Training Level 1	The course aims to increase the knowledge of practitioners and managers who work with adults at risk in the purpose and function of a safeguarding enquiry, and to improve skills and confidence for conducting a safeguarding enquiry	1 Day – Face to face <b>Venue:</b> River Tees Watersports Centre <b>Course Date:</b> 15 <sup>th</sup> September 22
Section 42 Enquiry Training – Level 2	The content is suitable for professionally qualified and experienced staff involved with adults at risk who may be required to lead a complex safeguarding enquiry, which may include those where Court of Protection proceedings may be likely, where there may be a police investigation or in situations where there is institutional abuse. It is expected that delegates will already be undertaking enquiries	Format: 1 Day - face to face Venue: Inspire2Learn Course Date: 14 <sup>th</sup> October 22
Making Safeguarding Personal	The course aims to equip practitioners and managers who work with adults at risk with the knowledge, skills and confidence, to ensure that all Safeguarding interventions are person centered, and include the person (or their advocate) in identifying and achieving their desired outcome.	Format: 2 x Half day webinar sessions Course Dates: 22 <sup>nd</sup> & 29 <sup>th</sup> September 22
Safeguarding Vulnerable Dependent Drinkers	The aim of this course is to encourage and enable professionals in England to use legal frameworks to manage and protect chronic dependent drinkers and emphasises the importance of a process framework that will enable the powers to be used most effectively	Format: Half day webinar session Course Date: 5 <sup>th</sup> October 22
Modern Day Slavery	Delivered by Hope for Justice the course will explain what Human Trafficking and Exploitation is, identify the different types that exist, help delegates to recognise the signs and indicators and how to respond appropriately.	Format: 1 x Half Day webinar session Course Date: 8 <sup>th</sup> November 22
Safeguarding & Self-Neglect	The course aims to increase knowledge about Self -neglect, the impact that it can have on an Individual and to increase understanding and confidence in the use of Local Risk Management policies.	Format: 2 x Half day webinar sessions Course Dates: 18 <sup>th</sup> & 25 <sup>th</sup> Nov 22

Safeguarding Adults Training for Managers of Services	The course aims to equip managers of services to be confident in their role of preventing and responding to abuse and neglect, applying the Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS) legislation and managing safe services.	Format: 2 Day – face to face Venue: Inspire2Learn Course Dates: 21 & 22 November 22
Legal Literacy – Session 1	The Legal Basis of Adult Safeguarding Interventions: Refreshing and ensuring a secure foundation for legal literacy in Safeguarding Adults.	Format: 1 x 2hr webinar session Course Date: 28 <sup>th</sup> November 22
Legal Literacy – Session 2	Making Legally Literate Decisions in Safeguarding Adults: A step by step guide to how to make legally literate decisions in the context of Safeguarding Adults work	Format: 1 x 2hr webinar session Course Date: 1 <sup>st</sup> December 22
Legal Literacy – Session 3	Safeguarding Options Around the Adult at Risk: Refresher and update on potential lawful options for Safeguarding adults at risk.	Format: 1 x 2hr webinar session Course Date: 6 <sup>th</sup> December 22
Legal Literacy – Session 4	Safeguarding Options Around Alleged Perpetrators: Refresher and update on potential lawful options for Safeguarding adults via actions towards persons alleged to have caused harm.	Format: 1 x 2hr webinar session Course Date: 7 <sup>th</sup> December 22
Legal Literacy –	Multi-Agency Working in Safeguarding Adults: Refresher and development of legal literacy	<b>Format:</b> 1 x 2hr webinar session

Session 5	around multi-agency working in the Safe- guarding Adults context.	<b>Course Date:</b> 8 <sup>th</sup> December 22
Legal Literacy – Session 6	Aftercare Under S.117 Mental Health Act: To support staff in understanding s.117	<b>Format:</b> 1 x 2hr webinar session
	responsibilities.	<b>Course Date:</b> 15 <sup>th</sup> December 22

# **Dates for the Diary**

- ✓ World Suicide Prevention Day —10th September 2022
- ✓ Domestic Abuse Awareness Month October 2022
- ✓ World Mental Health Day—10th October 2022
- ✓ Anti-Slavery Day—18th October 2022
- ✓ Alcohol Awareness Week—14th-20th November 2022
- ✓ National Safeguarding Adults Week—21st 27th November 2022

# **TSAB Safeguarding Champions**



Thank you to all those individuals who have signed up to be a Safeguarding Champion, we are still looking to engage with key groups such as: Banks, GP's / Pharmacies, Leisure and Hospitality, Carers / Service User Support groups and Transport services. If you know anyone who may be interested in signing up, please ask them to contact: tsab.businessunit@stockton.gov.uk

Important Dates

# **Safeguarding Children Partnerships Information**

The Local Safeguarding Children Partnerships newsletters can be accessed here;

<u>Hartlepool & Stockton-On-Tees Safeguarding Children Partnership Newsletter</u> <u>South Tees Safeguarding Children Partnership Newsletter</u>

# **Social Media and Website**



@TeeswideSAB



@TeeswideSAB



The Board's website also sets out relevant <u>support</u> <u>services</u> by type of abuse and by each individual Borough across Tees. If you think someone with care and support needs is neglecting themselves you can contact your <u>Local Authority</u> or for hoarding matters your Environmental Health Office for advice.



Adults Board

www.tsab.org.uk



This list is not intended to be a definitive source of Information for all Service Providers.

**Your Comments** 

If you have any suggestions for future Newsletters:

L tsab.businessunit@stockton.gov.uk

**2** 01642 527263