



**ARE YOU
SUPPORTING
THE PEOPLE
YOU CARE FOR
BY ASKING FOR**



REASONABLE

ADJUSTMENTS



DO YOU KNOW WHAT THEY ARE?

Health and care services and staff have a legal duty to provide reasonable adjustments to people with disabilities under the Equality Act 2010.

Find out more about why Reasonable Adjustments are beneficial to you and the people you care for by scanning the QR code or visiting www.neclidnetwork.co.uk/work-programmes/reasonableadjustments

REASONABLE

North East and North Cumbria

ADJUSTMENTS

SCAN ME →



WHAT ARE

REASONABLE

ADJUSTMENTS

Set out in the Equality Act 2010 as health and care services we have a legal duty to ensure that we adapt and support people with disabilities to be able to access services in a way that they are accessible for everyone else. This includes people with a physical disability, sensory disability, learning disability or a long term condition such as dementia.

These changes we make are called reasonable adjustments. Reasonable adjustments can sometimes be very small changes such as a longer appointment time or providing information in an accessible format such as easy read. They may mean adaptations to your building such as fitting a ramp, lift or tactile signage. But they could also be quite complex and require significant planning across health and care teams.

By identifying the need and providing reasonable adjustments in a timely and effective manner it can lead to improvements in:



Building relationships with people and the families you care for



Improving experiences of people accessing health & care



Improving experience of health & care professionals

It is important that all staff working in care settings understand their obligation to provide and support the people they care for in asking for reasonable adjustments. It's really important health and care services work alongside people and families to understand the reasonable adjustments people might need.

Are you providing for & supporting people you care for to ask for reasonable adjustments in your organisation?

The North East & Cumbria Learning Disability Network is leading some work in relation to reasonable adjustments across the North East North Cumbria including the roll out of the reasonable adjustment digital flag.

You can find out more about the work they are doing and the resources to support you, your organisation and the people and their families you care for by scanning the QR code or going to: www.neclidnetwork.co.uk/work-programmes/reasonableadjustments

