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# **North Tees and Hartlepool and South Tees Hospitals**

# **NHS Foundation Trust**



In February 2024 North Tees and Hartlepool and South Tees Hospital NHS Foundation Trusts formally came together to work in partnership.  This is an exciting opportunity for the two Trusts to work together to strengthen their collaborative offer of patient care.

The questions in this survey relate to services delivered across the following hospital sites:

**North Tees:**

|  |
| --- |
| * University Hospital of North Tees (Stockton)
 |
| * University Hospital Hartlepool
 |
| * Peterlee Community Hospital
 |

**South Tees:**

|  |
| --- |
| * James Cook University Hospital (Middlesbrough)
 |
| * The Friarage Hospital (Northallerton)
 |
| * Redcar Primary Care Hospital
 |
| * East Cleveland Primary Care Hospital (Brotton)
 |
| * The Friary Community Hospital (Richmond)
 |

**Please tell us about you or the person you care for**

**You are not required to complete each individual box.  Please only answer the questions in the area you wish to tell us about or have experience in.  Feel free to leave any boxes blank if you do not wish to say anything about that area.**

 **1. What area do you/they live in?**

|  |  |
| --- | --- |
|    | County Durham |
|    | Darlington |
|    | Hartlepool |
|    | Middlesbrough |
|    | North Yorkshire  |
|    | Redcar and Cleveland |
|    | Stockton on Tees |

**2. What currently works well in........**

**Surgery (and anaesthetics)?**

**Urgent and Emergency Care?**

**Medicine?**

**Women's Services?**

**Community and Young People's services?**

**Community Services?**

**3. What do you feel is not working well in........**

**Surgery (and anaesthetics)?**

**Urgent and Emergency Care?**

**Medicine?**

**Women's Services?**

**Community and Young People's services?**

**Community Services?**

**3. Our clinical pathways:**

**4. Based on your experiences, what do you think needs to change/improve in the new Group Model?**

**5. How far would you be willing to travel to receive care?**

 1-5 miles

 6-10 miles

 11-25 miles

 26-50 miles

 I would be willing to travel any distance for care, if I was able

What would stop you from travelling further?:

**6. How can the two Trusts work together to improve patient care/ experience?**

**7. Would you benefit from the NHS providing devices or tablets whilst in their care?**

 Yes

 No

 Unsure

 Only if I was shown how to use them and could manage it alone

Comment:

### **8. Are you a patient or a carer of a patient who is using the Trust Hospitals?**

|  |  |
| --- | --- |
|    | Patient |
|    | Carer |

 **9. How old are you/they?**

|  |  |
| --- | --- |
|    | 17 or younger |
|    | 18-20 |
|    | 21-29 |
|    | 30-39 |
|    | 40-49 |
|    | 50-59 |
|    | 60 or older |

 **10. How would you describe your/their gender?**

|  |  |
| --- | --- |
|    | Male |
|    | Female |

|  |  |
| --- | --- |
|    | Prefer not to say |
|    | Prefer to self-describe?:

|  |
| --- |
|   |

 |

**11. Are you or the person you care for, currently.... ?**

|  |  |
| --- | --- |
|    | Single, never married |
|    | Married or domestic partnership |
|    | Divorced |
|    | Separated |

|  |  |
| --- | --- |
|    | Widowed |
|    | Divorced or civil partnership dissolved |
|    | Prefer not to say |

 **12. What do you consider your/their religion to be?**

|  |  |
| --- | --- |
|    | No religion |
|    | Christianity |
|    | Buddhist |
|    | Hindu |
|    | Jewish |
|    | Muslim |
|    | Sikh |
|    | Other |
|    | Prefer not to say |

### **13. What is your/their ethnic group?**

|  |
| --- |
| **White** |
|    | British |
|    | Irish |
|    | Other |
| **Asian or Asian British** |
|    | Indian |
|    | Pakistani |
|    | Bangladeshi |
|    | Any other Asian background |
| **Mixed** |
|    | White and Black Caribbean |

|  |  |
| --- | --- |
|    | White and black African |
|    | White and Asian |
|    | Any other mixed background |
| **Black or Black British** |
|    | Caribbean |
|    | African |
|    | Any other black background |
| **Other Ethnic Group** |
|    | Chinese |
|    | I do not wish to disclose my ethnic origin |
|    | Other (please specify):

|  |
| --- |
|   |

 |

### **14. Could you tell us more about your/their physical or mental health conditions? (Please tick all that apply)**

|  |
| --- |
| **Long term standing illness or health condition** |
|    | Such as: cancer, HIV, diabetes, chronic heart disease / circulatory conditions, high blood pressure, respiratory conditions (asthma), epilepsy, digestive conditions (e.g. irritable bowel syndrome (IBS) and Crohn's disease) |
| **Physical impairment or mobility issue** |
|    | Such as: difficulty using your arms or using a wheelchair or crutches |
| **Sensory loss** |
|    | Such as: sight and/or hearing loss |
| **Mental health conditions or illnesses** |
|    | Such as: anxiety, depression, and eating disorders |
| **Developmental conditions** |
|    | Such as: Autism Spectrum Disorder (ASD), which includes Asperger syndrome, and Attention Deficit Hyperactivity Disorder (ADHD), Learning impairments e.g. dyslexia and processing issues |
| **Genetic conditions** |
|    | Such as: Down syndrome and cystic fibrosis |
| **Other** |
|    | Prefer not to say |
|    | None |
|    | Other (please specify):

|  |
| --- |
|   |

 |

**You have completed this survey!**

Thank you for taking the time to answer this survey.

If you require further details or information about this survey or to find out more about the Group Model and what will happen to the data you have given us, please contact your local Healthwatch organisation.  If you live in the North Yorkshire area and would like more information, please contact Healthwatch Middlesbrough or Healthwatch Redcar and Cleveland.

**Healthwatch County Durham**

Call: 0800 3047039 between the hours of 09:00 – 17:00 Monday to Thursday, and 09:00-16.30 on Fridays.
Post: Healthwatch County Durham, Whitfield House, St Johns Road, Meadowfield Industrial Estate, Durham DH7 8XL
Email: healthwatchcountydurham@pcp.uk.net

**Healthwatch Darlington**

Call: 01325 380145 or 07525 237723 between the hours of 09:00 – 16:00 Monday to Friday.
Post: Healthwatch Darlington Ltd, c/o Tandem Hub (Formerly Morrison Trust), Morton Park, Yarm Road, Darlington, DL1 4PJ
Email: info@healthwatchdarlington.co.uk

**Healthwatch Hartlepool**

Call: 0800 254 5552 between the hours of 09:00 – 17:00 Monday to Thursday.
Text service; 07749 688795
Post: Healthwatch Hartlepool, 1st Floor, Greenbank, Waldon Street, Hartlepool, TS24 7QS
Email: yoursay@healthwatchhartlepool.co.uk

**Healthwatch Middlesbrough**

Please leave a message on our freephone number 0800 118 1691
Text only: 07451 288789
Post: Healthwatch Middlesbrough, The Live Well Centre, Dundas Arcade, Middlesbrough, TS1 1HR
Email: healthwatchsouthtees@pcp.uk.net

**Healthwatch Redcar and Cleveland**

Please leave a message on our freephone number 0800 118 1691
Text only: 07451 288789
Post: Healthwatch Redcar and Cleveland, The Live Well Centre, Dundas Arcade, Middlesbrough, TS1 1HR.
Email: healthwatchsouthtees@pcp.uk.net

**Healthwatch Stockton-on-Tees**

Call: Our general line: 01642 688312 between 9am – 5pm Monday to Thursday and 9am - 4pm on Friday.
Call: Our FREEPHONE Information & Signposting line: 0808 172 9559 between 9am – 5pm Monday to Thursday and 9am - 4pm on Friday.
Post: Healthwatch Stockton-on-Tees, Catalyst House, 27 Yarm Road, Stockton-on-Tees, TS18 3NJ
Email: healthwatchstockton@pcp.uk.net