



England

Waterfront 4
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

27 March 2018

Email: England.dentalCNE@nhs.net

Dear Patient

Provision of NHS dental services - Billingham

I am writing to you as a patient of Queensway Dental Practice in Billingham. As you will be aware the practice has decided to stop providing NHS dental care from the end of March 2018.

NHS England is responsible for securing provision of NHS dental services to meet the needs of the local population. We appreciate that the decision by Queensway to stop providing NHS dental care may have caused some concern, however we would like to reassure you that there are other NHS dental practices in the surrounding areas accepting NHS patients.

Unlike when you access your GP, there is no patient registration for dental services. This means that you are free to access dental care from any NHS provider who has capacity available to undertake treatment.

To assist with access, help minimise waiting times and avoid paying unnecessary patient charges (where applicable*), it would be helpful if you could wait until your next routine appointment is due before contacting an NHS dental practice.

Should you require urgent and emergency dental treatment you should ring 111.

To help you find a new NHS dentist, we have included a list of all practices within the surrounding areas who have advised that they have capacity to take on new patients. This includes practices from whom we have commissioned additional capacity as a short term measure whilst we undertake a procurement process to secure long term provision in Billingham.

Please note that availability of appointments can fluctuate throughout the year. We would therefore advise that you access NHS Choices <https://www.nhs.uk/Service-Search/Dentist> for details of all NHS dental practices and their most up to date position.

NHS England is committed to ensuring that patients have access to NHS dental services, and will continue to work with NHS dental providers in the area to maintain access for patients whilst we undertake a procurement process to secure longer term dental provision within the Billingham area. Updates on progress with this work will be provided on the following websites in due course:

www.healthwatchstocktonontees.co.uk

www.hartlepoolandstocktonccg.nhs.uk (type dental into search box)

In the meantime, should you have any difficulties accessing NHS dental treatment, or require further information, please contact Healthwatch Stockton on Tees on Freephone 0808 1729559 or via email on healthwatchstockton@pcp.uk.net.

Yours sincerely



Trish Goss
Primary Care Business Manager - Dental

* NHS dental treatment is free for children under 18 and adults who meet the NHS eligibility criteria see NHS Choices for details:

<https://www.nhs.uk/NHSEngland/Healthcosts/Pages/Dentalcosts.aspx>

Options for NHS Dental Care

Practice Name	Telephone	Address	Distance from Queensway
The Grange Dental Surgery	01642 553408	386 Norton Road, Norton Stockton-on-Tees TS20 2QL	2.4 miles
Bishopton Lane Dental Practice	01642 676521	21 Bishopton lane, Stockton-on-Tees TS18 1PS	3.6 miles
Mydentist Skinner Street	01642 603799	91 Skinner Street, Stockton TS18 1EG	4.2 miles
Hardwick Dental Practice	01642 616475	50 Hardwick Road Stockton-on-Tees TS19 8JY	4.4 miles
Alpha Dental Studio	01642 587646	Wellburn Road, Fairfield TS19 7PP	5.1 miles
Genix Healthcare	01642 247075	226 Lynthorpe Road Middlesbrough TS1 2QW	5.7 miles
Osgodby Dental Centre	01642 850011	131-133 Acklam Road Middlesbrough TS5 5HR	6.0 miles
Select Dental Care	01642 246280	125 – 129 Borough Road, Middlesbrough TS1 3AN	6.5 miles
Thornaby Dental Practice	01642 750124	31 Allensway Thornaby TS17 9HA	6.7 miles
Lane House Road Dental Surgery	01642 607541	77 Lanehouse Road Thornaby TS17 8AF	6.7 miles
Mydentist, Marton Road	01642 247007	153 Marton Road Middlesbrough TS4 2EN	6.9 miles
Mr Smith & Associates	01429 272004	223 Stockton Road Hartlepool TS25 1RR	6.8 miles
Mr D C Daniels & Associates	01642 817270	61 Roman Road Middlesbrough TS5 5PH	6.9 miles

Practice Name	Telephone	Address	Distance from Queensway
Mydentist Lysander House	01642 676793	Falcon Court Preston Farm Business Park Stockton-on-Tees TS18 3TX	7.5 miles
Mr D C Daniels & Associates	01642 243757	8 Trinity Mews North Ormesby Middlesbrough TS3 6AL	7.6 miles
Miss Almond	01642 226004	Berwick Hills Dental Practice 9 Norfolk Place Berwick Hills Middlesbrough TS3 7PB	8.3 miles
Mydentist, Martonside Way	01642 822128	Yttrium House Martonside Way Middlesbrough North Yorkshire TS4 3BU	8.8 miles
Mydentist Greenside	01642 766444	19 Greenside, Lowfields Ingleby Barwick TS17 0RR	8.8 miles
Mydentist, Station Road, Eaglescliffe	01642 790540	13 Station Road Eaglescliffe Stockton on Tees TS16 0BU	8.9 miles
Hemsley & McCrorry	01642 598339	18 The Viewley Centre Hemlington Middlesbrough TS8 9JH	9.4 miles
Mydentist, Cargo Fleet Lane	01642 318558	4 Cargo Fleet Lane Middlesbrough Cleveland TS3 0LW	9.7 miles
Elliott & McCarthy Dental Surgery	01429 863356	86 Wiltshire Way, Throston Grange, Hartlepool TS26 0TB	9.7 miles
Poplars Dental Practice	01642 790500	104 High Street Yarm TS15 9AU	9.8 miles
Leven Vale Dental Practice	01642 308764	Low Lane, High Leven Yarm TS15 9JT	10 miles

Practice Name	Telephone	Address	Distance from Queensway
Bupa Dental Care, Coulby Newham	01642 598888	Parkway Centre Coulby Newham TS8 0TJ	10 miles
Marion Dental Practice	01642 315745	2B Marion Estate Square Stoksley Road Middlesbrough TS7 8DU	10.2 miles
Normanby	01642 457890	1 st & 2 nd Floor 13017 High Street, Normanby Middlesbrough TS6 0NQ	10.5 miles
Eston Dental Practice	01642 466766	15 Jubilee Road Middlesbrough TS6 9EP	11.2 miles
Oasis Yarm	01642 789997	4 Healaugh Park Yarm TS15 9XN	11.4 miles